

Sick and Hospitalized Pets

We know your pet will feel more at ease with you at home, but sometimes sick patients need services that can only be performed in the hospital. We strive to keep the length of hospital stays as brief as possible.



While in the hospital, your pet will rest comfortably in our treatment area. A staff of trained technicians will monitor the condition of each patient and provide attentive medical treatment with tender loving care. **Our doctor will consult with you to keep you informed of your pet's progress and to discuss treatment options.** We are always available to address any questions or concerns.

Website Pet Resource & Rx Refills

It is important to fully understand the nature of your pet's health. Our website (www.windvalepethospital.com) is designed as a resource to help you make better decisions about your pet's health and well-being. **Please also follow us on Facebook.**



Your Pet's Web Portal – From our website, log into your **FREE** personal pet portal where you can request appointments, email us for non-urgent communication and view or print your pets' records at any time.



24/7 Online VetStore – Have most of your pet's prescription medications and, flea, tick and heartworm preventatives shipped directly to your home or made ready for easy pickup! Visit our website, and **"shop online"**.

Emergency Services

Emergencies, accidents, and illnesses are unfortunate facts of life, but how many of us plan for the unthinkable before it happens? We understand how upsetting it is when your pet is sick or injured. Rest assured, if you ever have an emergency with your pet, there is quality veterinary help nearby. After hours emergencies are referred to **Animal Emergency Clinic** (936) 539-3800.



Ask Us – We Love to Communicate!

WE CARE! We understand the limits of a family budget. **PLEASE DO NOT** put off your pet's veterinary care as this frequently leads to more serious and expensive health care problems. We want to work with you to take care of your pet's **IMPORTANT REGULAR EXAMS** and most pressing pet health needs. Ask us and consider one of our **wellness care** monthly payment programs as an affordable pet health care option.

Payment and Fees – We make every effort to ensure that all fees are fair and reasonable. You are encouraged to discuss charges before services are rendered. We accept cash, checks, debit, M/C, VISA, Discover, AMEX, and CareCredit®. It is the policy of this hospital that payment for professional services be made at the time they are performed.

Treatment Plans – We are happy to provide you with a written treatment plan. Please realize that it is sometimes difficult to anticipate an individual pet's treatment needs.

Pet Health Insurance – Insurance can pay a large part of your veterinary bills when your pet gets sick or injured. Several plans are available – to learn more about which company and plan is best for you please visit: www.PetInsuranceReview.com



Use this QR Code to add us to your address book.

Thank You!

Hospital Hours

Mon - Fri ~ 8:00am - 6:00pm
Saturday ~ 8:00am - 1:00pm
 Drop-off appointments available



ASK US!
 Wellness Care Programs

WINDVALE PET HOSPITAL

Your Pet... Our Passion

Dr. G.W. "Jerry" Winter, DVM
 9420 College Park Dr., Suite 100
 The Woodlands, TX 77381
ORDER FROM phil winter's 40 marketing communications
www.PracticeBrochure.com
800-803-8832
phil@philwinter.com
 Tel. (936) 271-9331
 fax. (936) 271-9331

www.windvalepethospital.com



Our Practice Philosophy

At **Windvale Pet Hospital** we are committed to providing comprehensive, quality care for patients to enhance their well being and quality of life. We achieve this by having a compassionate, knowledgeable and professional staff, utilizing the latest technological advances and implementing the foremost medical practices. It is our goal to educate and involve clients in a lifetime health care plan for their special companions.

Your Pet's Caregivers

We work hard to maintain an excellent staff of doctors, receptionists, veterinary technicians, technician assistants and pet care team members. Our staff is a GREAT team, with the right mix of skills and backgrounds, and has been carefully chosen to provide the best care for your pet.



Individualized Health Plans

Along with a Comprehensive Physical Examination, your veterinarian will evaluate your pet's age, breed and lifestyle to determine the risk of potential disease. After discussing your pet's needs, we will design a preventive health care and vaccination plan that is best for your pet.



We've Got "Cat-itude"

We understand the stress a hospital visit can be for both you and your furry friend. We strive to maintain a relaxed, feline friendly, quiet atmosphere with a loving and caring staff.

Our Modern Hospital

Our modern hospital includes a comfortable reception area, complete surgical and dental facilities, anesthesia monitoring, diagnostic radiology, pharmacy, diagnostic laboratory, treatment room, surgical ward, isolation area and general medical area.

Our Professional Services Include:

- Immunization/Wellness Care
- Internal Medicine
- Nutritional Counseling
- Pain Management
- Advanced Dental Care
- Stocked Pharmacy
- Senior Wellness
- Ultrasound
- General/Orthopedic Surgery
- Digital Radiology
- Pet I.D. Microchipping
- Hospice Services
- Behavioral Counseling
- In-House Laboratory



We Love Our Senior Pets

Dogs and cats over the age of 7 are seniors and need special attention. They are at risk for the development of cancer, diabetes and other serious medical conditions. Often these conditions come on gradually, and owners cannot detect the ongoing discomfort they may cause. To keep your pet feeling his best and with you as long as possible, we recommend twice yearly check ups along with diagnostic testing to screen for common geriatric disorders.

Progressive Dental Care

The number one health problem diagnosed in cats and dogs over 4 years of age is periodontal disease. Dental disease puts stress on your pet's immune system and may lead to serious liver, kidney and heart disease. We provide an extensive dental care program. Ultrasonic scaling is performed above and below the gum line, followed by a thorough polishing.



BEFORE



AFTER

State-of-the-Art Loving Pet Care

Laboratory – Our in-house laboratory gives us point-of-care diagnostic abilities when we're treating sick or injured pets, and allows us to properly evaluate every surgical case prior to anesthesia. Outside laboratory services augment what our hospital offers and broadens the scope of diagnostic tests that we can perform.



Surgery – We provide all types of soft tissue and most orthopedic surgical services. If your pet requires surgery, our doctors will make

sure that you understand all aspects of the surgery and all options available. We take great care to make sure that your beloved pet is treated as if it were our own.

Pain Management – We take pain relief very seriously. Pain management is critical to your pet's recovery, so we take a proactive approach to ensure that your pet is as comfortable as possible using the most effective medications available.

Ultrasound – Our ultrasound allows high quality, non-invasive imaging of the abdomen and chest. Many diseases can be accurately diagnosed with ultrasound: pancreatitis, heart disease, liver disease and bladder stones to name a few.

Digital Radiology – Our Digital X-ray machine system produces the highest quality radiographs, allowing our doctors to see fine detail and subtle changes.



Pet I.D. Microchipping

You can greatly reduce the risk of losing your pet if you provide it with a Pet Identification Microchip. This "high tech" mechanism is a tiny computer chip, encapsulated within bio-compatible material, which is programmed with an identification number. The chip is small enough to fit into a hypodermic needle, which is used to inject the microchip under the skin of your pet. The identification number programmed into the microchip is registered with a national tracking database.

